

Return Procedure

Products purchased through Radiant Supply Group LLC. and under warranty* may be returned for replacement or credit by following these steps:

1. Fill out this form in its entirety.
2. Place the completed form and a copy of the original Invoice(s) in box with item(s) being returned.
3. Returns must be shipped by freight PREPAID. Customer shall be responsible for all shipping costs for non-warranty returns.

4. Ship PREPAID to:

Radiant Supply Group LLC.
Attn: Returns
501 Sunday Avenue
Brandon, SD 57005

Form can be downloaded from:
www.radiantsupplygroup.com

Company _____

Contact Name _____

Address _____

City/State/Zip _____

Email Address _____

Phone _____

Fax _____

Invoice # _____ Date Issued _____

If returning more than one item that appears on separate invoices, please use a new form for each invoice. Thank you.

*Under Warranty: Must provide original order number and date in order to verify warranty coverage.

Quantity	Model	Reason for Return	Serial # (if applicable)	For Office Use Only

Comments _____

Customer Signature _____ Date _____

Please check one: Replacement Repair In-Store Credit Refund

**We recommend insuring and shipping returned items via expedite service.
Radiant Supply Group LLC is not responsible for lost or damaged packages.**